

## **QUALITY POLICY STATEMENT**

Playfords is committed to delivering and maintaining services and installations of the highest quality. To realise this aim, we have developed a Quality Management System which meets these needs and the requirements of BS EN ISO 9001: 2008 and which we will review for continuing suitability.

We recognise that the keystone to our success is our reputation and the professional satisfaction of colleagues and customers.

It is company policy that our procedures are fully implemented throughout the whole of the company. Any new employee to the company will be fully inducted into the use of quality systems and will be expected to adopt these at all times.

It is the responsibility of top management to set and review objectives and for these to be communicated to all company staff so they are able to understand, conform and contribute to this philosophy and all associated working practices.

### **Last reviewed Date**

18<sup>th</sup> February 2014

### **Signed**



ALAN TUOHY  
Managing director